

# TERMS & CONDITIONS

BY USING THIS WEBSITE, YOU ARE AGREEING TO ACCEPT THESE TERMS AND CONDITIONS OF ITS USE, AND IN PURCHASING FROM IT YOU ACCEPT OUR TERMS AND CONDITIONS OF PURCHASE & TRADING.

All material and content on this website is the sole intellectual property of Peruvian Connection®. As such, it may not be used by any party without our express written consent, and the unauthorized use of any material or content violates copyright and intellectual property laws.

Our terms of trading, and all aspects of our trading, are in accordance with, or in addition to, your statutory rights, which are safeguarded when you shop with Peruvian Connection®.

## TERMS OF PURCHASE

We reserve the right to amend errors or to update product information at any time without prior notice. In the event a product is listed at an incorrect price due to photographic error, typographical error, or error in pricing information received from our suppliers, Peruvian Connection® shall have the right to refuse or cancel any orders placed for product listed at the incorrect price. We also have the right to refuse or cancel any such orders whether or not the order has been confirmed and your credit/debit card charged. If your credit /debit card has already been charged for the purchase and your order is cancelled, Peruvian Connection® will issue a credit to your credit/debit card account in the amount of the incorrect price. If we do need to cancel your order, we will keep you fully informed and try to offer you an alternative choice, if appropriate. We will not send you substitute items without your consent.

Please note that our receipt of an order via website, email, post/mail, fax or telephone and our confirmation of its receipt, do not constitute acceptance or guarantee fulfillment of that order. Whilst we diligently strive to fulfil all our orders as efficiently as possible, we cannot promise that the items featured in our limited edition, artisan-crafted, seasonal collections will be permanently available throughout the lifetime of that collection, see Product Availability.

Prices are in pounds sterling and include VAT and duty at the rate applicable at the time of the catalogue going to press and the concurrent launch of the collection on the website. The price of an item is valid for the duration of the seasonal collection in which it features. We reserve the right to amend the prices should there be a change in the rate of VAT.

## RETURN & EXCHANGES

Your 100% satisfaction is guaranteed on all of our products. See Returns for information on our Return Policy and order cancellations.

You may cancel your order at any time before we despatch it by contacting us. As we do not charge a card until items are despatched, no costs will have been incurred and your card will not have been charged. (If you ordered from the catalogue and paid by cheque or postal order your cheque /postal order would have been banked upon receipt, as indicated on the order form, so in the event of cancellation you would be refunded in full by cheque.)

## AMOUNT OFF PROMOTION POLICY

Peruvian Connection will occasionally offer a promotion for a specified amount off purchases made (for example, £25 off purchases of £150 or more). Any such promotion is valid only on new orders placed during the time of the promotion, and is not valid in combination with any other offers or on exchange orders. For returned merchandise, the discount will be pro-rated proportionally to all items based on the original order value. "Original order value" is defined as the final, total cost of all merchandise at the time of the initial purchase.

## PRICE ADJUSTMENT POLICY

We are pleased to offer our customers a one-time price adjustment on full-priced merchandise within 14 days of the original order date. We are unable to offer price adjustments for subsequent markdowns. Price adjustments for online and/or catalogue orders will not be processed through any of our Peruvian Connection stores.

## FIRE SAFETY

Our nightwear and loungewear has not been subjected to BS 5722 flammability testing. For your safety, please ensure that it is kept well away from fire and naked flames at all times.

## COMPANY INFORMATION

Registered Head Office (US)

PERUVIAN CONNECTION LLC / A LIMITED LIABILITY CORPORATION,  
REGISTERED IN KANSAS USA REG. NO. 4429999, CANAAN FARM,  
TONGANOXIE, KANSAS, 66086 USA

Registered VAT Number: UStID: GB 641 3121 85