



PERUVIAN CONNECTION  
24535 MCLOUTH ROAD, TONGANOXIE, KS 66086

**CONTACT US**

To place an order call TOLL FREE:  
**1.800.255.6429** 24-hours a day, 7 days a week

TOLL FREE Fax: **1.800.573.7378**

For Customer Service call TOLL FREE:  
**1.800.221.8520** 8am to 5pm CST Mon-Fri

www.peruvianconnection.com  
sales@peruvianconnection.com

**RETURN/EXCHANGE FORM**

**Your name:** \_\_\_\_\_ **Day phone:** \_\_\_\_\_

**Your address:** \_\_\_\_\_  
\_\_\_\_\_

**If this item was a GIFT, name of gift giver\*:** \_\_\_\_\_

\*The gift giver *will not* be notified of the return; a merchandise credit and current catalog and/or your exchange item(s) will be sent to you.

Check either exchange or refund. Please use Return Reason numbers at right. Please allow 3 weeks for your exchange or refund to be processed.

Exchange	Refund	Top Return Reason #	Item(s) enclosed: ITEM NUMBER/DESCRIPTION	Size	Color
<b>Exchange for:</b> ITEM NUMBER/DESCRIPTION				Size	Color #

**Has this exchange previously been requested by phone?**  
 Yes  No If Yes, order number: \_\_\_\_\_ (given by phone operator)

**Is this a GIFT exchange that requires additional payment?**  
 Yes  No If Yes, check one:  Check or money order is enclosed.  
 Requested exchange by phone and provided order number above.  
 Charge my credit card #: \_\_\_\_\_

**Comments/Suggestions (please use area below):** \_\_\_\_\_ PC2

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**RETURN REASONS**

Please help us improve our products in the future by filling in the return reason number in the space provided at left.	<b>Fit</b>	<b>Small</b>	<b>Large</b>
	item length	.40	.50
	chest / bust	.44	.54
	sleeve length	.45	.55
	waist	.48	.58
	seat / hip	.42	.52
	pant rise	.41	.51
	overall item fit	.43	.53
	neckline too open		.61
	sleeve too tight		.46

<b>Quality / Satisfaction</b>	
defective, damaged or soiled	.60
too lightweight / sheer	.63
too heavy / bulky	.64
allergic / scratchy	.65
materials unsatisfactory	.66
not a good value	.69
<b>Color</b>	
do not like color	.67
color not as pictured	.62
<b>Service</b>	
arrived late	.72
gift — do not need or want	.79
ordered two sizes, kept one	.82

- (If returned for fit reasons) How did you decide what size to order originally?** (Please check all that apply.)
- Used PC sizing chart in catalog
  - Used fit information provided by PC staff
  - Used garment measurements provided by PC staff
  - Previous experience with PC sizing
  - Ordered clothing size I normally order